

Bytes Managed Workspace Service

Fine-tuned to **meet the demands of modern device management**

Remove the burden of managing multiple devices with Bytes Managed Workspace. Tailored to your unique business and user needs, this service is perfect for organisations that want a painless approach to device acquisition, deployment and management.

We will support you from start to finish - ensuring your users have the Microsoft workspace they need to perform at their best. And because we provide ongoing management of the estate, your IT team will be free to focus on other critical areas of the business.



How does this service work?

Modern businesses must meet the demands of users with different workspace needs – including remote work requirements. But managing all this takes time that IT teams just don't have.

This is where we can help. Bytes Managed Workspace will ensure you overcome the challenges of device management. This pay monthly service will equip your users with a workspace that suits their role, complies with company policies and delivers a better user experience.

Bytes specialists will:

1. Assess your current approach, business needs and user personas
2. Take over management of your workspace estate. We can also configure new Microsoft Surface or Windows Virtual Desktop (WVD) workspaces and tailor for each persona
3. Connect all devices to Azure and Intune for secure cloud and endpoint management
4. Deliver ongoing maintenance of your workspaces. This includes device troubleshooting and patching for Windows 10 and Office Pro Plus

Extra support

These ad hoc services can be provided whenever you need them:

- ✓ Technical health checks – AAD, WVD, Citrix
- ✓ Microsoft training for end users – online, classroom or drop-in
- ✓ Deskside delivery and welcome service
- ✓ In-depth organisation and persona analysis
- ✓ Full data wipe and device disposal in line with WEEE directive

Which devices are supported?

Bytes Managed Workspace supports all devices running Windows 7 or 10. It is also suitable for those that run WVD and/or Citrix. Should you wish to acquire new hardware, we can provide models from the Microsoft Surface range. These ultra-slim devices are packed full of features and enable users to be productive anywhere.



Surface Go



Surface Pro 7



Surface Pro X



Surface Laptop 3



Surface Studio

Who is this service for?

Managed Workspace is ideal for organisations that want to:

- ✓ Support a diverse range of persona requirements
- ✓ Deliver and maintain end user devices in any location
- ✓ Respond quickly to Joiners, Movers & Leavers
- ✓ Free up IT teams so they can focus on other areas
- ✓ Keep up with the demands of a dynamic workforce
- ✓ Pay monthly for device and management fees

Why Bytes?

30+

30+ Years of Microsoft Experience

No. 1

Microsoft's No. 1 Cloud Reseller

150+

150+ Microsoft Certified Professionals (MCP) and Microsoft Certified Technology Specialists



Gold Partner expertise.

Bytes is a Microsoft Gold Partner.

You can trust us to:

- ✓ Meet the highest standards set by Microsoft
- ✓ Provide faster and more advanced support
- ✓ Have certified staff with deep technical knowledge
- ✓ Stay up to date with the latest Microsoft technology

Microsoft Partner

Gold Data Analytics
Gold Enterprise Resource Planning
Gold Cloud Platform
Gold Datacenter
Gold Cloud Productivity

Microsoft Partner

Gold Small and Midmarket Cloud Solutions
Gold Enterprise Mobility Management
Silver Application Development
Silver Collaboration and Content
Silver Security

Ready for **Managed Workspace?** Contact Bytes today on tellmore@bytes.co.uk | 01372 418500 | bytes.co.uk